EQUINE VOICES RESCUE & SANCTUARY ORIENTATION/SAFETY CLASS SURVEY

In order to improve the quality of training for future volunteers, we welcome your feedback regarding your experiences at the sanctuary today. Please take a moment to provide your comments. Thank you.

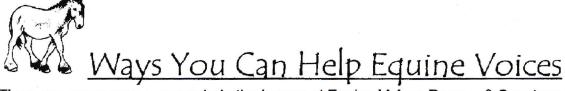
Did the Orientation/Safety class meet your expectations? If not, how can we make the training better for future volunteers?

Do you understand the mission statement of Equine Voices? If not, what was not fully explained?

As a volunteer for Equine Voices, safety rules and regulations must be adhered to. Were these rules and regulations fully explained, and if not, how can we improve?

Do you have any questions of what is expected of you when you volunteer for Equine Voices?

Is there anything else you can think of that will make your volunteer experience with us better?



There are many ways you can help the horses at Equine Voices Rescue & Sanctuary. You can help on and off the ranch! Here are a few things you can do.

- 1. Volunteer at the ranch cleaning corrals, stalls and water bins.
- 2. Sponsor a horse for \$50 a month. The money goes toward the hay bill.
- 3. Pass out brochures to your friends and family, and leave them at your doctor's office.
- 4. Man a shift at one of our tabling events, such as the Arizona Animal Fair.
- 5. In lieu of birthday, anniversary, Christmas or special occasion gifts, make a donation to Equine Voices. We're happy to acknowledge any donation made on behalf of another person.
- 6. Post flyers at feed supply stores, barns and boarding stables when Equine Voices is hosting an event.
- 7. Help with our fundraisers. Ask for tax-deductible donations for silent auctions, raffles or the tack sale. Sell raffle tickets and make baked goods for the bake sale. Volunteer at fundraisers and events.
- 8. Sponsor a yard sale, car wash, spaghetti dinner, bake sale or other such event in your community, at your church or at any other organization you belong to.
- 9. If you have a craft you're good at, donate something to Gulliver's General Store that can be sold to raise money for the horses.
- 10. Start a mailing list of names to add to our newsletter database.
- 11. Shop in Gulliver's General Store for gifts.
- Put Equine Voices in your will.
- 13. Ask any club or organization you are a part of if they'd like to have a representative from Equine Voices do a presentation at a meeting or event.
- 14. Set up a volunteer day at your work, church or any organization you are a part of, and have people come to the ranch for a clean-up project.
- 15. Put a brochure or business card in with all of your holiday cards.
- 16. Adopt a horse.
- 17. Write an article about Equine Voices and submit it to a magazine or newspaper. (You must have it approved by Karen before you send it.)
- 18. Buy a rubber support bracelet at Gulliver's store and wear it wherever you go. It can be a conversation piece and a good way to tell others about horse rescue.
- 19. Buy a bumper sticker and put it on your vehicle.
- 20. Look at the white board on the tack room, in the latest newsletter or on the website to see what items are needed at the ranch. Pick something up the next time you are out running errands.
- Donate to the Euthanasia Fund.
- 22. Join Gulliver's Fan Club. It's only \$10 a month! All the money goes toward his food bill.
- 23. If you're handy with tools, volunteer to fix up equipment, buildings or fences at Jumpin' Jack Ranch.
- 24. Write to your elected officials asking them to support legislation that is against horse slaughter.
- 25. Learn about PMU drugs and how they affect women and horses. Tell others about the dangers these medications cause to humans as well as horses.
- 26. Participate in Anna Twinney clinics held at the ranch. A percentage of your money will go to Equine Voices.
- 27. Put a donation jar in a store and be responsible for it.
- 28. Attend Carol Grubb's safety classes to be able to handle and work with the horses and make them more adoptable.

Feb 04 11 08:49a Equine Voices p.3



- 1.) **DO** always stay alert! This is especially important when you are standing next to horses that are eating or standing next to more than one horse.
- 2.) **DO** observe horse body language. Horses can move quickly and suddenly, and they can kick and bite in a split second. Here are some examples of horse body language.
 - Ears pinned back mean they are annoyed and could kick or bite.
 - The rear turned toward you and the head facing away means they want to be left alone.
 - Showing whites of the eyes indicates that the horse is upset and either afraid or angry.
 - Head held high and tail up with a spirited walk or trot means the horse is content.
- 3.) **DO** move slowly around the horses. These horses have been abused, and horses are naturally "flight" animals and spook easily.
- 4.) **DO** approach a horse slowly from the front (not in the blind spot) and at an angle so it can see you. Extend your hand to his/her nose to show respect and offer a formal greeting.
- 5.) **DO** talk to the horse when you approach him/her to let him/her know you are there and that you're not a threat. Also, if you are at the horse's side and need to walk behind him/her, place your hand on his/her rump and continue talking as you move to the other side.
- 6.) **DON'T** put yourself between the fence and a horse (called the "Squish Zone"). Always have an escape route.
- 7.) **DON'T** attempt a new or different horse-handling technique without proper training or supervision. Observing someone else doing it and then trying it on your own can be dangerous and is not acceptable at the sanctuary.
- 8.) **DON'T HAND FEED THE HORSES HAY, APPLES, CARROTS OR ANYTHING ELSE. NO EXCEPTIONS!!!** We welcome donations of horse treats, but only Jean or Karen are allowed to feed the horses.

REMEMBER:

Horses, like people, do not have consistent demeanors. Please don't take their mood changes personally.

Karen Pomroy, Equine Voices Rescue & Sanctuary, and the Tucker family are not responsible for any injuries or personal property damage incurred while performing duties as a volunteer either on or off the property.



RULES for VOLUNTEERS at EQUINE VOICES

GENERAL

- 1.) ALL volunteers (and visitors) must complete and sign a Liability Waiver. Those who want to take pictures MUST complete and sign the Photography Waiver on the back of the Liability Waiver.
- 2.) Park in designated parking areas ONLY. Do not park past the round pen.
- 3.) Please observe the 5 mph speed limit.
- 4.) There is NO SMOKING allowed around barns, hay or horses. Smoking is permitted ONLY in the designated smoking area.
- 5.) NO CELL PHONES are to be used in the corrals or stall areas. You may use your cell phone in Freedom Park.
- 6.) No firearms or open fires are allowed.
- 7.) Horses can be dangerous. Alcohol consumption is not allowed around the horses. Please refrain from drinking alcohol before coming to Equine Voices.
- 8.) Please clean up after yourself. Take food, trash, water bottles, etc., with you when you leave. "Pack it in, pack it out."
- 9.) If you have to use the bathroom, one is located just west of Freedom Park.
- 10.) PLEASE remember to sign in and out on the volunteer log. Also, be sure to read the weekly volunteer newsletter to stay up-to-date on happenings at Equine Voices.
- 11.) If you need help or have questions, please ask the Lead Mucker. (The Lead Mucker for each day of the week is indicated on the white board on the wall in main barn.)
- 12.) Please respect the fact that Jumpin' Jack Ranch is Karen Pomroy's home. Please refrain from going to her house.

WORKING AROUND THE HORSES

- 1.) You must be at least 18 years old to volunteer. If you are not, you must be accompanied by a responsible adult.
- 2.) DO NOT enter stalls, corrals or turnouts without first going through volunteer orientation and the basic safety class, or without having permission from Karen or Jean the Ranch Manager.
- 3.) You must wear close-toed boots or sneakers when working around the horses. We recommend you bring gloves, a hat, water and snacks, and that you wear clothing that you don't mind dirtying, staining or tearing. There is a small refrigerator outside of the tack room for your use. The refrigerator inside the tack room is for horse supplies only.
- 4.) When mucking, you must wear your rope at all times and be able to use it when necessary.
- 5.) If you have not completed Carol Grubb's safety classes, please handle only the horses indicated on the white board on the wall in the main barn.
- 6.) Please follow through and finish each task. If you are unable to finish, tell the Lead Mucker.
- 7.) All tools and grooming supplies must be returned to their proper storage area.
- 8.) LATCH ALL GATES SECURELY. THIS IS EXTREMELY IMPORTANT. If you do not know how to latch a gate properly, please ask the Lead Mucker for assistance.
- 9.) Please move quietly and slowly around the horses.
- 10.) ABSOLUTELY NO HAND FEEDING!!! NO EXCEPTIONS!!!
- 11.) If a horse is displaying odd or aggressive behavior, please let the Lead Mucker, Jean or Karen know immediately. This is important for the safety of both horses and volunteers.
- 12.) If you have any questions, comments and concerns that are not urgent, please write them down and put them in the Volunteer Suggestion Box located in the cabinet near the sign-in sheet.

Equine Voices Volunteer Contract

1. As a volunteer, I agree to work the following day(s):_____

In Webster's Dictionary, a volunteer is defined as "a person who voluntarily undertakes or expresses a willingness to undertake a service." Equine Voices Rescue & Sanctuary would not be possible without the hard work and dedication of many volunteers. In any organization, there needs to be rules to govern the safety of all who enter and work on the property. We want to make the time you spend volunteering enjoyable and safe for you and for the animals that live here. In order to help our Volunteer Program run smoothly, we ask that you read the rules below and sign the contract if you agree to follow them.

2. If, for any reason, I cannot come on my scheduled day, I will call the lead mucker and/or Jean or e-mail Karen at karen@equinevoices.org at least 24 hours in advance so a replacement can be found.
3. When I arrive at Jumpin' Jack Ranch to volunteer, I will sign in noting my starting time from when I left my home. I will read through the Volunteer Book that contains information and special safety announcements and note any posted notes before I begin work. I will read the white board on the left side of tack room facing the corral and note who the Lead Mucker is for that particular day. I will select a swing rope, keep it with me at all times and be ready to use it while working in the corrals. I will refrain from handling, petting or "loving on" the horses while mucking or carrying out other chores.
4. I will make sure all gates are closed and securely latched when I enter and exit them. When I am finished in a certain enclosed area, I will make sure the chain is properly secured around the gate.
5. I will make sure all hoses are turned off and wound in a circle to keep them from breaking or cracking. I will not kink the hose with my hand.
6. I will return all equipment to its appropriate storage space when I am finished using it.
7. I will obey the 5 mph speed limit when entering and exiting the ranch.
8. Before leaving, I will sign out using the time I return home.
9. If I must use my cell phone, I will use it only in Freedom Park.
10. I will not smoke in and around barn areas, only at the designated smoking area.
11. If I notice anything unusual with any of the horses, I will notify Jean or Karen immediately.
Date: Name (please print):
Signature:

Your Efforts Do Not Go Unnoticed!!!

Each winter, Equine Voices holds a Volunteer Appreciation Party to thank all of you for your hard work. Also, after a year of service, volunteers get 10% off all purchases at Gulliver's General Store.